

Links Referenced Guide

[Video of Session](#)

[Link to Presentation](#)

8:12 Learn more about Brandon's work with MediaJustice

<https://mediajustice.org/>

9:16 MediaJustice created a site that shares more details about Emergency Broadband Benefit eligibility, includes the link to the

FCC Emergency Broadband Benefit Hotline, and information about where to apply

<https://www.ebbhelp.org/>

15:39 The federal government Emergency Broadband Benefit Hotline is open 9 am - 9 pm 7 days a week Eastern time

833-511-0311

17:59 Sign up for updates about the Emergency Broadband Benefit and other Baltimore Digital Equity activities at

digitalequitybaltimore.org/ebb

19:58 If you want to sign up for the Emergency Broadband Benefit through Xfinity, go to

<https://www.xfinity.com/learn/internet-service/ebb>

23:51 To view the information provided by the Federal Communications Commission go to

<https://getemergencybroadband.org/>

28:25 To learn more about the Lifeline program go to

<https://www.lifelinesupport.org/.../federal-poverty.../>

30:46 To learn more about PCs for People go to <https://www.pcsforpeople.org>

31:16 PCs for People has an EBB Resource page located below. PCs for People is a 1-stop Emergency Broadband Benefit site where you can verify eligibility, get a device and access to internet

<https://ebb.pcsrefurbished.com/ebb>

42:43 The Mayors Office of Immigrant Affairs brought speakers from the FCC to present earlier on June 30, 2021 about the Emergency Broadband Benefit, walked viewers through the application process step-by-step. To view their presentation, <https://fb.watch/6tHUya4zOT/>

Emergency Broadband Benefit Program

Information Q&A



You may be eligible for up to \$50/month toward your Internet service

As part of our ongoing commitment to digital equity, Comcast is proud to support the Federal Government's Emergency Broadband Benefit (EBB), a temporary benefit program available on all tiers of Xfinity Internet service, including Internet Essentials. We're making it simple for both new and existing customers to apply.

Only eligible households may enroll. Benefit covers up to \$75/month in Tribal Lands.



What Is the Emergency Broadband Benefit?

The Emergency Broadband Benefit (EBB) is a temporary benefit program from the Federal Government designed to help low-income households connect to the Internet and stay connected during the COVID-19 crisis. Qualified households can receive a temporary monthly credit of up to \$50/month (up to \$75/month for customers in Tribal Lands) toward their Internet service and leased Internet equipment until the program's funding runs out.

Am I Eligible for this Benefit?

If you're an Internet Essentials customer, you automatically qualify for the Emergency Broadband Benefit and simply need to enroll in the program. Other qualifying criteria include a household member's qualification for the Lifeline program (such as Medicaid and SNAP), free and reduced-price school lunch program, Pell Grant, or if the household experienced a substantial loss of income since February 29, 2020.

You will still need to connect services and apply to enroll following your eligibility check.

How to Apply for this Benefit

To apply for the Emergency Broadband Benefit, simply follow these easy steps below.

Current Internet Essentials customers automatically qualify for the benefit and can skip to step 3.

1

QUALIFY

All non-Internet Essentials Xfinity Internet customers must confirm their eligibility with the program's National Verifier.

Confirm Eligibility:
[GetEmergencyBroadband.org](https://www.comcast.com/GetEmergencyBroadband.org)

2

CONNECT

Sign up for Internet services. If you are already a customer, move to step 3.

Apply for Internet Essentials:
[InternetEssentials.com](https://www.comcast.com/InternetEssentials.com)
Shop Xfinity: [Xfinity.com](https://www.comcast.com/Xfinity.com)

3

ACCESS YOUR BILL CREDIT

Once you've confirmed eligibility and ordered Internet services, use our simple application form to easily enroll in the benefit.

Start EBB Application:
[Xfinity.com/EBB](https://www.comcast.com/Xfinity.com/EBB)

Once you have successfully enrolled, you will see the Emergency Broadband Benefit credit on your bill toward your Internet service.

Note: This credit may not appear on the first bill and instead you will receive two credits on your second bill.

Once the EBB program ends, your service will continue at regular rates. You can choose to change your Internet service by visiting [Xfinity.com/MyAccount](https://www.comcast.com/Xfinity.com/MyAccount), or cancel your Internet service by calling 1-800-Xfinity.

For more information, refer to our Frequently Asked Questions on [Xfinity.com/EBB](https://www.comcast.com/Xfinity.com/EBB).

Podrías ser elegible para hasta \$50 al mes para tu servicio de Internet

Como parte de nuestro compromiso continuo con la equidad digital, Comcast se enorgullece de apoyar el Beneficio de Emergencia para Banda Ancha (EBB) del Gobierno Federal, un programa de beneficio temporal disponible en todos los niveles del servicio de Xfinity Internet, incluyendo Internet Essentials. Estamos haciendo que sea fácil solicitarlo tanto para clientes nuevos como para los ya existentes.

Solo pueden inscribirse los hogares elegibles. El beneficio cubre hasta \$75 al mes en Territorios Tribales.

¿Qué es el Beneficio de Emergencia para Banda Ancha?

El Beneficio de Emergencia para Banda Ancha (EBB, por sus siglas en inglés) es un programa de beneficio temporal del Gobierno Federal diseñado para ayudar a hogares de bajos ingresos a conectarse al Internet y mantenerse conectados durante la crisis de COVID-19. Los hogares que califiquen podrían recibir un crédito mensual temporal de hasta \$50 al mes (hasta \$75 al mes para clientes en Territorios Tribales) para su servicio de Internet y un equipo de Internet alquilado hasta que los fondos del programa se terminen.

¿Soy elegible para este Beneficio?

Si eres cliente de Internet Essentials, automáticamente calificas para el Beneficio de Emergencia para Banda Ancha y simplemente necesitas inscribirte en el programa. Otros criterios de calificación incluyen la calificación de un miembro del hogar para el programa Lifeline (como Medicaid y SNAP), el programa de almuerzos escolares gratuitos o de precio reducido, la Beca Pell, o si el hogar experimentó una pérdida importante de ingresos desde el 29 de febrero de 2020.

Después de tu verificación, aún necesitarás conectar los servicios y solicitar la inscripción al programa.

Cómo solicitar este beneficio

Para solicitar el Beneficio de Emergencia para Banda Ancha, simplemente sigue estos sencillos pasos.

Los clientes actuales de Internet Essentials califican automáticamente para el beneficio y pueden ir al paso 3.

1

CALIFICA

Todos los clientes de Xfinity Internet, que no sean clientes de Internet Essentials, deben confirmar su elegibilidad con el Verificador Nacional del programa.

Confirma elegibilidad:
GetEmergencyBroadband.org

2

CONÉCTATE

Suscríbete a los servicios de Internet. Si ya eres cliente, ve al paso 3.

Solicita Internet Essentials:
es.InternetEssentials.com
Adquiere servicios de Xfinity:
es.Xfinity.com

3

ACCEDE AL CRÉDITO PARA TU FACTURA

Una vez hayas confirmado tu elegibilidad y ordenado el servicio de Internet, usa nuestro sencillo formulario de solicitud para inscribirte en el beneficio.

Empieza una solicitud EBB:
es.Xfinity.com/EBB

Una vez que te hayas inscrito con éxito, verás el crédito del Beneficio de Emergencia para Banda Ancha para tu servicio de Internet en tu factura. Nota: Este crédito podría no aparecer en la primera factura y en su lugar recibirás dos créditos en tu segunda factura. Una vez que termine el programa EBB, tu servicio continuará a las tarifas regulares. Puedes elegir cambiar tu servicio de Internet visitando es.Xfinity.com/MiCuenta, o cancelar tu servicio de Internet llamando al 1-800-Xfinity.

Para más información, consulta nuestra sección de Preguntas Frecuentes en es.Xfinity.com/EBB.



EMERGENCY BROADBAND BENEFIT

WHAT IS IT?

The Emergency Broadband Benefit is a temporary FCC program to help households struggling to afford internet service during the pandemic.

The benefit provides:

- Up to \$50/month discount for broadband service;
- Up to \$75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider.

WHO IS ELIGIBLE?

A household is eligible if one member of the household:

- Has an income that is at or below 135% of the Federal Poverty Guide lines or participates in certain government assistance programs;
- Receives benefits under the free and reduced-price school lunch or breakfast program;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020; or
- Meets the eligibility criteria for a participating provider's existing low-income or COVID-19 program.

THREE WAYS TO APPLY

1

Contact your preferred participating provider directly to learn about their application process.

2

Go to [GetEmergencyBroadband.org](https://www.getemergencybroadband.org) to submit an application and to find participating providers near you.

3

Complete a mail-in application and send it along with proof of eligibility to:

Emergency Broadband Support Center
P.O. Box 7081
London, KY 40742

LEARN MORE



Call **833-511-0311**, or



Visit **[fcc.gov/broadbandbenefit](https://www.fcc.gov/broadbandbenefit)**

